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Dear patient,

We understand and respect that you may be concerned about the Coronavirus. The safety and health of our patients **and staff** are our main priority. Please rest assured that all recommended universal precautions are now, and have always been, followed at Kessler Women's Healthcare.

All exam rooms and equipment are wiped down between every single patient with disinfectant wipes that kill all viruses (including Coronavirus) and all instruments are sterilized using a heat and steam autoclave that renders them sterile.

Throughout the day, we consistently wipe down door handles, hard surfaces, etc, and you will always find hand sanitizer available for both patients and staff. We are following all appropriate guidelines regarding cleanliness and disinfection of our entire office system.

We are screening all employees and patients upon entry to the facility with questions/temperature. We have asked our employees to stay home if ill, in contact with an ill person, or if they have traveled out of the state of Texas. We ask that you stay home and call the office for instructions if you have experienced any of the above, as well.

In addition, based on national/state/local recommendations, we have decided to make the following changes to the office from March 23-April 3:

- 1) Office hours will be shortened to 8a-1p, Monday thru Friday.
- 2) We will only see OB patients and emergency visits in the office during these limited hours.
- 3) We are able and more than willing to schedule telemedicine visits for appropriate non-urgent reasons. Please call the office and speak with your doctor's medical assistant for help in scheduling such an appointment.
- 4) All visitors will be asked to remain in the car during patient appointments.

We know that our OB patients have many questions regarding this disease and their pregnancies. Rest assured, we are following all recommended testing/care for you as outlined by the American College of Obstetricians and Gynecologists, our scientific governing body. The recommendations are changing frequently as more information is gathered so please ask for additional information at your visits. In addition, Methodist Dallas Medical Center has a task force that is keeping up to date on all developments in the city, state and nation. Currently, the hospital has limited visitors to 1 adult over the age of 18. All visitors must be free of fever or cough and without known exposure to persons with COVID-19 and visitors will be asked to enter and be screened through a separate, approved entrance. Patients should still use the labor and delivery entrance to avoid lines at the other entrances. You will need to press the intercom to be let in. This does change rapidly, so please feel free to ask your doctor at your visit if there have been any changes to the hospital visitor policy.

We hope to see you soon at our office or via telemedicine appt and please don't hesitate to reach out to us with any questions or concerns!

Sincerely,

The Physicians and Staff of Kessler Women's Healthcare

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